

ASPIRE • HEALTH

21 June 2012

Measures for VISN 10, Fiscal Year 2012 Quarter 2, Oct. 2011 thru Mar. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²									
Domain • Measure	T ¹	Average	Goal	10	538	539	541	552					
Safety													
<i>Healthcare associated infections</i>	O												
MRSA infection rate	O ▽	0.18	0.00	0.09	0.00	0.18	0.08	0.00					
VAP infection rate	O ▽	1.78	0.00	1.83	N/A	N/A	1.17	N/A					
CLAB infection rate	O ▽	1.05	0.00	1.21	N/A	3.53	0.00	N/A					
Surgical Care Improvement Project	P ▽		99	98	N/A	97	98	99					
Hospital acquired pressure ulcer rate	O ▽	2.38	0.00	1.92	0.81	2.84	0.91	3.85					
Incorrect Surgery	P ▽	9		2	0	1	1	0					
Effectiveness													
Composite behavioral health screening	P ▽		98	96	96	94	98	93					
<i>Diabetes</i>	P												
Composite diabetes	P ▽		98	92	91	92	93	89					
Blood pressure less than 140/90 (dm)	P ▽		85	82	80	82	83	77					
HbA1 GT 9 or not done in past year	P ▽		10	15	10	20	12	21					
LDL-C less than 100 (diabetes)	P ▽		75	89	84	91	90	89					
<i>Ischemic heart</i>	P												
LDL-C less than 100 (vascular dx)	P ▽		75	90	88	90	92	88					
LDL-C measured (vascular dx)	P ▽		98	96	95	96	98	94					
Blood pressure less than 140/90 (HTN)	P ▽		84	78	79	80	76	75					
<i>Prevention</i>	P												
Screening for colorectal cancer	P ▽		100	83	82	80	87	83					
Women screened for cervical cancer	P ▽		100	92	88	93	93	93					
Women screened for breast cancer	P ▽		100	87	91	90	87	74					
Pneumococcal pneumonia immunization	P ▽		100	94	93	96	95	96					
Obese patients offered weight mgmt	P ▽		100	92	91	89	95	93					
Composite tobacco	P ▽		100	95	94	92	99	92					
Composite acute myocardial infarction (AMI)	P ▽		100	99	N/A	99	100	98					
Composite heart failure	P ▽		100	98	98	94	99	98					
Composite community acquired pneumonia (CAP)	P ▽		99	98	100	98	100	96					
<i>Mortality Outcomes</i>	O												
AMI RSMR	O ▽	11.52	12.18	10.94	10.87	10.63	10.22	12.39					
Pneumonia RSMR	O ▽	11.41	12.92	11.07	10.63	11.22	10.77	11.47					
CHF RSMR	O ▽	8.09	8.12	7.48	7.35	8.49	6.64	8.00					

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▽ means higher value is better than lower value, ▴ means lower value is better than higher value.

² VISN 10=Ohio, Facility 538=Chillicothe, OH, 539=Cincinnati, OH, 541=Cleveland, OH, 552=Dayton, OH.

ASPIRE • HEALTH

21 June 2012

Measures for VISN 10, Fiscal Year 2012 Quarter 2, Oct. 2011 thru Mar. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²									
Domain • Measure	T ¹	Average	Goal	10	538	539	541	552					
Efficiency													
All cause 30-day readmission rate	O	13.3	11.0	13.7	14.4	14.6	14.2	11.3					
Ambulatory Care Sensitive Conditions (ACSC)	O	30.77		30.93	32.69	40.93	26.73	40.57					
Timeliness													
Outpatient responsiveness	P												
Getting outpatient care quickly	P		60	N/A	N/A	N/A	N/A	N/A					
Getting needed outpatient care	P		61	N/A	N/A	N/A	N/A	N/A					
Inpatient responsiveness	P		75	N/A	N/A	N/A	N/A	N/A					
Patient-Centeredness													
Inpatient SHEP													
Cleanliness of Hospital Environment	P		82	N/A	N/A	N/A	N/A	N/A					
Communication with Doctors	P		87	N/A	N/A	N/A	N/A	N/A					
Communication with Nurses	P		83	N/A	N/A	N/A	N/A	N/A					
Communication About Medication	P		68	N/A	N/A	N/A	N/A	N/A					
Discharge Information	P		87	N/A	N/A	N/A	N/A	N/A					
Pain Management	P		76	N/A	N/A	N/A	N/A	N/A					
Quietness of the Hospital Environment	P		71	N/A	N/A	N/A	N/A	N/A					
Willingness to Recommend	P		82	N/A	N/A	N/A	N/A	N/A					
Overall Rating of Hospital Stay	P		78	N/A	N/A	N/A	N/A	N/A					
Outpatient SHEP													
How Well Docs/Nurses Communicate	P		77	N/A	N/A	N/A	N/A	N/A					
Overall Rating of Personal Doc/Nurse	P		79	N/A	N/A	N/A	N/A	N/A					
Outpatient Shared Decision Making	P		65	N/A	N/A	N/A	N/A	N/A					
Overall Rating of VA Specialist	P		73	N/A	N/A	N/A	N/A	N/A					
Overall Rating of Healthcare in last 12 Months	P		66	N/A	N/A	N/A	N/A	N/A					
Equity													
Clinical Composite: White-Nonwhite													
Behavioral Health	P			N/A	N/A	N/A	N/A	N/A					
Diabetes	P			N/A	N/A	N/A	N/A	N/A					
Tobacco	P			N/A	N/A	N/A	N/A	N/A					
Prevention	P			N/A	N/A	N/A	N/A	N/A					
Ischemic Heart	P			N/A	N/A	N/A	N/A	N/A					
Inpatient SHEP: Male-Female													
Cleanliness of Hospital Environment	P			N/A	N/A	N/A	N/A	N/A					

¹ Type P=process measure, O=outcomes measure. Symbol ▴ means higher value is better than lower value, ▾ means lower value is better than higher value.

² VISN 10=Ohio, Facility 538=Chillicothe, OH, 539=Cincinnati, OH, 541=Cleveland, OH, 552=Dayton, OH.

ASPIRE • HEALTH

21 June 2012

Measures for VISN 10, Fiscal Year 2012 Quarter 2, Oct. 2011 thru Mar. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²									
Domain • Measure	T ¹	Average	Goal	10	538	539	541	552					
Equity - Inpatient SHEP: Male-Female (continued)	P			N/A	N/A	N/A	N/A	N/A					
Communication with Doctors	P			N/A	N/A	N/A	N/A	N/A					
Communication with Nurses	P			N/A	N/A	N/A	N/A	N/A					
Communication About Medication	P			N/A	N/A	N/A	N/A	N/A					
Discharge Information	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of Hospital	P			N/A	N/A	N/A	N/A	N/A					
Responsiveness of Hospital Staff	P			N/A	N/A	N/A	N/A	N/A					
Pain Management	P			N/A	N/A	N/A	N/A	N/A					
Quietness of the Hospital Environment	P			N/A	N/A	N/A	N/A	N/A					
Willingness to Recommend	P			N/A	N/A	N/A	N/A	N/A					
Inpatient SHEP: White-Nonwhite													
Cleanliness of the Hospital Environment	P			N/A	N/A	N/A	N/A	N/A					
Communication with Doctors	P			N/A	N/A	N/A	N/A	N/A					
Communication with Nurses	P			N/A	N/A	N/A	N/A	N/A					
Communication About Medication	P			N/A	N/A	N/A	N/A	N/A					
Discharge Information	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of Hospital	P			N/A	N/A	N/A	N/A	N/A					
Responsiveness of Hospital Staff	P			N/A	N/A	N/A	N/A	N/A					
Pain Management	P			N/A	N/A	N/A	N/A	N/A					
Quietness of the Hospital Environment	P			N/A	N/A	N/A	N/A	N/A					
Willingness to Recommend	P			N/A	N/A	N/A	N/A	N/A					
Outpatient SHEP: Male-Female													
How Well Doctors/Nurses Communicate	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of Personal Doctor/Nurse	P			N/A	N/A	N/A	N/A	N/A					
Getting Needed Care	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of VA Healthcare	P			N/A	N/A	N/A	N/A	N/A					
Getting Care Quickly	P			N/A	N/A	N/A	N/A	N/A					
Outpatient Shared Decision Making	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of VA Specialist	P			N/A	N/A	N/A	N/A	N/A					
Outpatient SHEP: White-Nonwhite													
How Well Doctors/Nurses Communicate	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of Personal Doctor/Nurse	P			N/A	N/A	N/A	N/A	N/A					
Getting Needed Care	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of VA Healthcare	P			N/A	N/A	N/A	N/A	N/A					

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▼ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN **10**=Ohio, Facility **538**=Chillicothe, OH, **539**=Cincinnati, OH, **541**=Cleveland, OH, **552**=Dayton, OH.

ASPIRE • HEALTH

21 June 2012

Measures for VISN 10, Fiscal Year 2012 Quarter 2, Oct. 2011 thru Mar. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²									
Domain • Measure	T ¹	Average	Goal	10	538	539	541	552					
Equity - Outpatient SHEP: White-Nonwhite	P			N/A	N/A	N/A	N/A	N/A					
Getting Care Quickly	P			N/A	N/A	N/A	N/A	N/A					
Outpatient Shared Decision Making	P			N/A	N/A	N/A	N/A	N/A					
Overall Rating of VA Specialist	P			N/A	N/A	N/A	N/A	N/A					

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▼ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN **10**=Ohio, Facility **538**=Chillicothe, OH, **539**=Cincinnati, OH, **541**=Cleveland, OH, **552**=Dayton, OH.